



AURRUM

EXCEPTIONAL AGED CARE IN AN EXTRAORDINARY ENVIRONMENT



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Aurum is one of Australia's leading residential aged care providers with a portfolio of over 1,000 operating and development places in Victoria and New South Wales.

Aurum's operating model is built on a philosophy of delivering clinical care excellence to our residents whilst offering premium quality accommodation, lifestyle and dining experiences.

We have partnered with internationally recognised healthcare alliance PLANETREE, whose model of care is based around person-centred care principles which have been adopted across all our facilities.

Our aged care homes are designed and maintained to the highest standards, to create a welcoming environment for the care, comfort and privacy of our residents and their families.

We are extremely proud of our organisation, staff and facilities and would welcome your visit to any of our aged care residences.

The decision in selecting an aged care home can be very stressful for residents and family. Aurum aims to make that decision easier, knowing that you have chosen an organisation that endeavors to provide the best of care.

COMPANY OVERVIEW

VICTORIA - FACILITY LOCATIONS



NEW SOUTH WALES - FACILITY LOCATIONS



FACILITY SUMMARY

Operating facilities	State	Places
Victoria		
1. Aurrum Brunswick	VIC	60
2. Aurrum Reservoir	VIC	129
3. Aurrum Healesville	VIC	120
New South Wales		
4. Aurrum Erina	NSW	182
5. Aurrum Kincumber	NSW	92
6. Aurrum Wyoming	NSW	60
7a. Aurrum Norah Head	NSW	53
Development projects		
7b. Aurrum Norah Head Extension (2018)	NSW	57
8. Aurrum Terrigal Drive (August 2017)	NSW	89
9. Aurrum Plenty (October 2017)	VIC	120
10. Aurrum Rowville (2019)	VIC	150
Aurrum total places		1,112

OUR DELIVERY MODEL FOR EXCELLENCE

HEALTH CARE EXCELLENCE

Health Care Excellence achieved via the following Clinical & Corporate governance processes:

- Board of Directors protecting the interests of residents and employees
- A highly experienced Clinical Governance Committee ensuring clinical care standards are maintained
- Successful implementation of cutting edge clinical IT systems (eCase) and best practice procedures and policies
- Independent quality function reporting to the Clinical Governance Committee

WELLNESS AND LIFESTYLE

- Food culture - flavoursome and nutritious seasonal menus designed by our in-house dietitian and food ambassador
- Stimulating and varied lifestyle programs specifically designed for residents
- Comprehensive suite of additional care services provided in-house and through leading allied health providers (e.g. – podiatrists, physiotherapists, occupational therapists)
- Aurrum's own leading memory support program

AN ENRICHING ENVIRONMENT THROUGH ARCHITECTURE & DESIGN

- High quality building and design standards
- Superior hotel services and amenities (e.g. café, private family dining, on-site laundry, hairdresser, day spa, cinema)

EMPLOYER OF CHOICE

- Employees with passion for care
- Continuous training, development and investment in our staff
- Ongoing performance assessment and feedback
- Effective HR policies to ensure quality resident care
- High staff morale and low employee turnover



“THE CLINICAL GOVERNANCE PROCESSES WILL PROVIDE INDEPENDENT CLINICAL GUIDANCE AND OVERSIGHT OF AURRUM'S FACILITIES TO ENSURE THAT QUALITY AND BEST PRACTICES ARE MAINTAINED”

GLENDA WALKER
CLINICAL GOVERNANCE COMMITTEE

PLANETREE ALLIANCE

Planetree is a not-for-profit organisation that partners with hospitals and other health care organisations to transform organisational cultures and improve the resident experience. Planetree was founded in the late 1970s by Angelica Thieriot, a patient whose experiences with hospitals led her to envision a different type of healthcare experience, where patients could receive quality care in a truly healing environment that would also provide them and their families with access to the information needed to become active participants in their own care.

Today, Planetree is a growing global network of acute care hospitals, continuing care facilities, ambulatory centres, community health centres and health libraries, representing nearly one million annual hospital admissions, 15 million annual outpatient visits, 100,000 births, and more than 110,000 health care professionals.

Aurrum is Planetree's exclusive partner in Australia. Through Planetree we have access to global resources and best practice for the provision of care.



"AURRUM'S COMMITMENT TO EXCELLENCE IN ALL ASPECTS OF THE CARE EXPERIENCE – FROM THE PHYSICAL COMFORT OF RESIDENTS, TO THEIR EMOTIONAL AND INTELLECTUAL WELL-BEING IS A ROLE-MODEL FOR WHAT A TRULY HEALING ENVIRONMENT CAN BE. PLANETREE IS HONORED TO BE PARTNERING WITH SUCH AN INNOVATIVE LEADER IN THE FIELD"

SUSAN B. FRAMPTON, PH.D.
PRESIDENT, PLANETREE

COMPONENTS OF THE PLANETREE MODEL

1. Human Interactions/Independence, Dignity and Choice
2. Importance of Family, Friends and Social Support
3. Patient/Resident Education and Community Access to Information
4. Healing Environment: Architecture and Interior Design
5. Nutritional and Nurturing Aspects of Food
6. Arts Program/Meaningful Activities and Entertainment
7. Spirituality and Diversity
8. Importance of Human Touch
9. Integrative Therapies/Paths to Well-Being
10. Healthy Communities/Enhancement of Life's Journey

PLANETREE MEMBERS - US, AUSTRALIA, BRAZIL, CANADA, DENMARK, MALAYSIA, NETHERLANDS & TURKEY

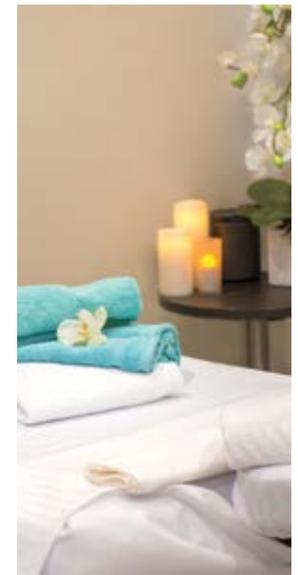
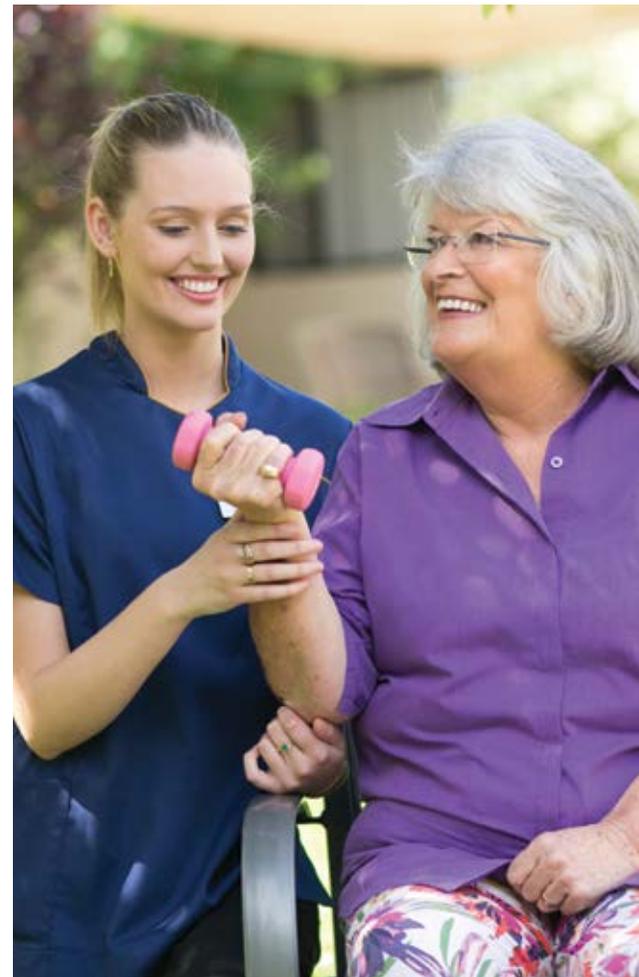


AURRUM'S WELLNESS & LIFESTYLE PROGRAM

OUR STIMULATING AND VARIED LIFESTYLE PROGRAMS SUPPORT OUR RESIDENTS' INDEPENDENCE AND WELLBEING THROUGH A RANGE OF SENSORY, SOCIAL AND COGNITIVE ACTIVITIES.

While each Aurrum home has a lifestyle program specially designed for its residents, all our homes offer:

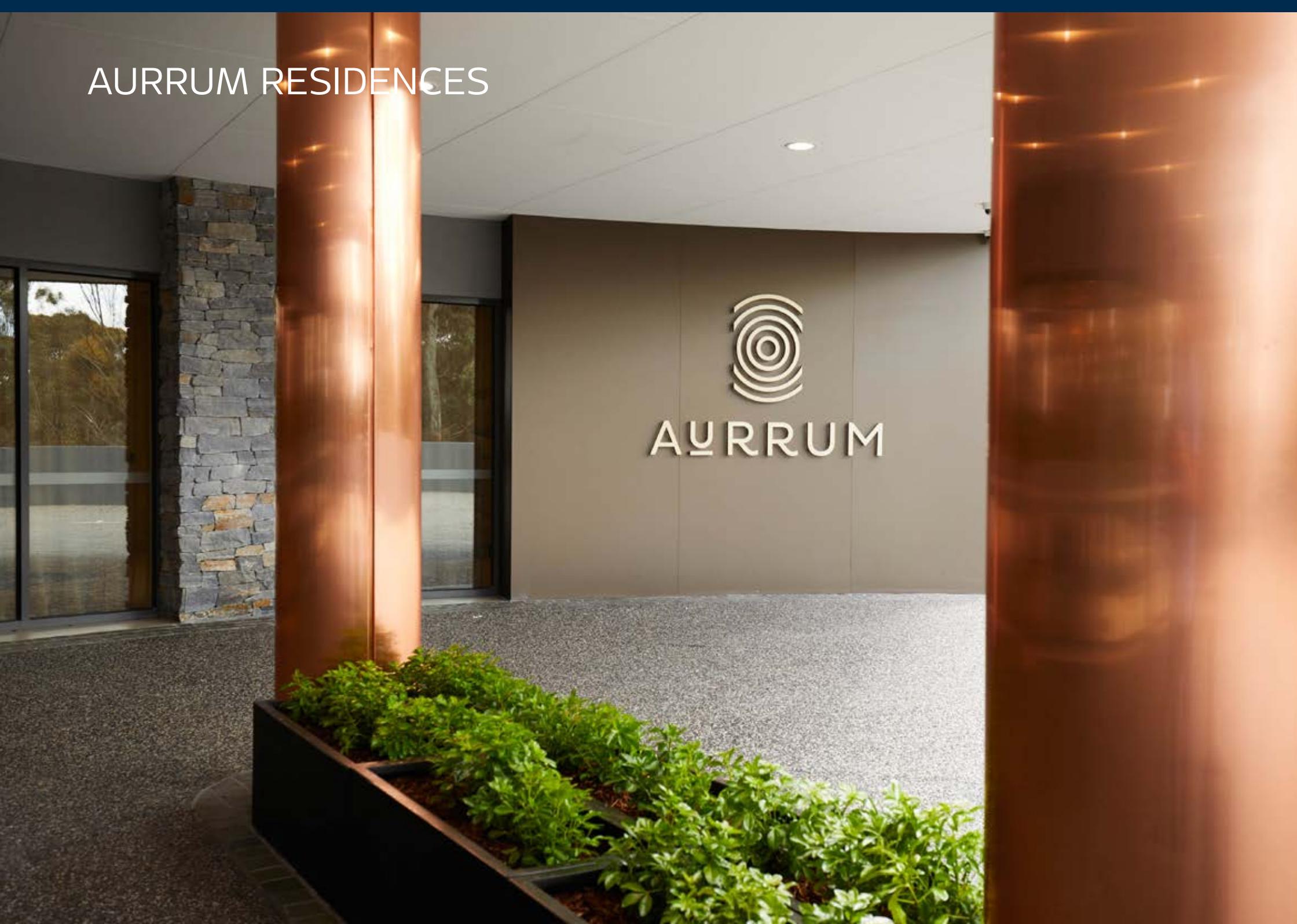
- **Craft and art therapy** to reduce tension, enhance social interaction and nurture creativity
- **Music therapy and choir** to invoke positive memories, promote calmness and encourage social interaction
- **Pet therapy** with trained pets and advanced therapeutic robots to promote relaxation and improve motor skills
- **Enriching exercises** such as yoga and light strength training to increase mobility
- **Massage** to promote relaxation and calmness
- **Diverse resident outings** to art galleries, museums, shopping centres, zoos and parks
- **Organised community activities** such as visiting guests and entertainers, and visits from community groups in our private dining and conference rooms
- **Access to a wide variety of allied health professionals** including accredited physiotherapists, dietitians, podiatrists and speech therapists



AURRUM RESIDENCES



AURRUM



AURRUM BRUNSWICK

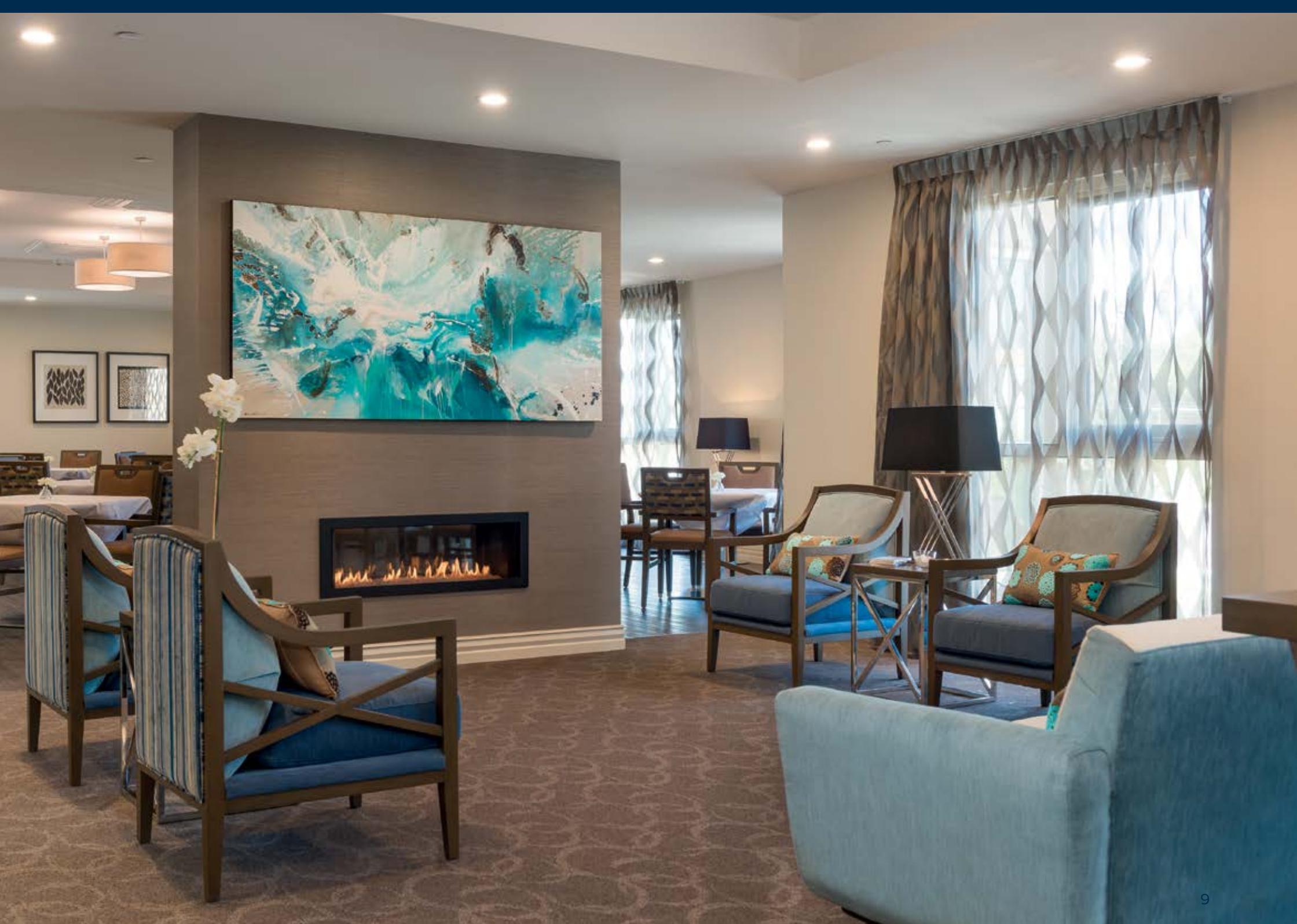


EXCEPTIONAL CARE, LIFESTYLE & SURROUNDINGS

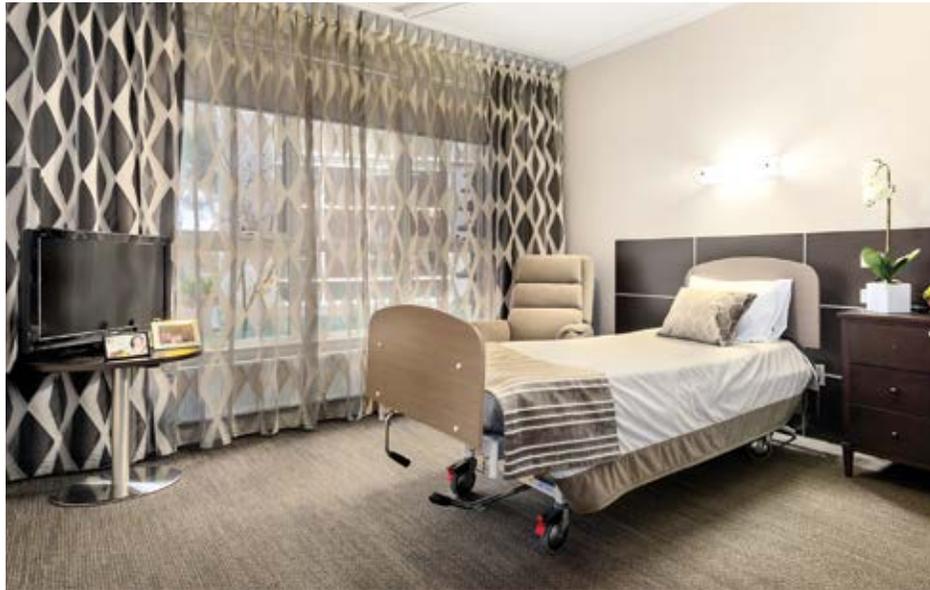
- A five star luxury boutique residence, located only a short distance from local parks, and six kilometers from Melbourne's CBD
- Offering low, high, and dementia specific care, including:
 - 24-hour, seven days a week nursing care
 - Family participation in care planning
 - Individually tailored clinical care and lifestyle programs
 - Access to a wide variety of allied health support services
 - 24-hour emergency call service
 - Specialist cognitive and dementia care
- Highly experienced care staff and physio aides, and access to a comprehensive allied health program
- Luxury suites with furniture and fittings tailored to residents' personalised needs, architecturally designed spacious, modern facilities, light-filled living spaces, and beautifully landscaped courtyard areas and gardens
- State of the art technology including flat screen smart TVs, Foxtel access, internal movie channels and WIFI
- SMART wiring including movement monitoring systems, movement lighting, and floor sensor mats to safeguard residents
- Nutritious, home-style meals freshly prepared in consultation with our head dietitian and cooked on-site by our experienced team of chefs
- Extensive range of facilities and services including Aurrum Cappuccino Cafe, hairdressing salon and wellness centre
- Comprehensive social and community activity programs designed to encourage engagement with the Brunswick community

17 Egginton Street, Brunswick West VIC 3055

Enquiries: **E** info@aurrum.com.au | **P** 1800 AURRUM (287 786)



AURRUM RESERVOIR



CATERING FOR THE CULTURAL DIVERSITY OF THE NORTHERN SUBURBS

- A beautiful, purpose-built residence, renowned for its modern facilities, quality care and warm hospitality
- Offering low, high, and dementia specific care, including:
 - 24-hour, seven days a week nursing care
 - Family participation in care planning
 - Individually tailored clinical care and lifestyle programs
 - Access to a wide variety of allied health support services
 - 24-hour emergency call service
 - Specialist cognitive and dementia care
- Highly experienced care staff and physio aides, and access to a comprehensive allied health program
- Large deluxe single rooms with private en-suites, beautifully designed rooms, quiet living spaces, generous courtyard areas and lovingly tendered gardens
- Extensive range of facilities and services including café, hairdressing salon, private family dining room and theatre
- Nutritious, home-style meals freshly prepared in consultation with our head dietitian and cooked on-site by our experienced team of chefs
- Comprehensive social and community activity programs designed to encourage engagement with the Reservoir community
- Adjoining parkland for family activities

1 Aberdeen Street, Reservoir VIC 3073

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AURRUM HEALESVILLE



CLINICAL CARE EXCELLENCE IN A COUNTRY SETTING

- A high quality residence set in the idyllic surrounds of the historic Healesville community
- Offering low, high, and dementia specific care, including:
 - 24-hour, seven days a week nursing care
 - Specialist cognitive and dementia care
 - Family participation in care planning
 - Individually tailored clinical care and lifestyle programs
 - Access to a wide variety of allied health support services
 - 24-hour emergency call service
- Specialist cognitive and dementia care (with purpose built outdoor walkways and relaxation areas for dementia residents)
- Highly experienced care staff and physio aides, and access to a comprehensive allied health program
- Large deluxe single rooms with private en-suites, elegant sitting rooms, generous outdoor courtyard areas, tranquil landscaped gardens and paved walking tracks
- Extensive range of facilities and services including wellness and fitness centre, café, library, theatre, on-site laundry and hairdressing salon
- Nutritious, home-style meals freshly prepared in consultation with our head dietitian and cooked on-site by our experienced team of chefs
- Comprehensive social and community activity programs designed to encourage engagement with the Healesville community

27 Smith Street, Healesville VIC 3777

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AURRUM ERINA



QUALITY CARE AND LUXURY ACCOMMODATION IN BEAUTIFUL SURROUNDS

- An elegant residence renowned for its service, excellence and warm hospitality
- Offering low, high, and dementia specific care, including:
 - 24-hour, seven days a week nursing care
 - Specialist cognitive and Memory Support Unit (dementia) care
 - Family participation in care planning
 - Individually tailored clinical care and lifestyle programs
 - Access to a wide variety of allied health support services
 - 24-hour emergency call service
- Highly experienced care staff and physio aides, and access to a comprehensive allied health program
- Large light filled single and companion rooms with private en-suites, comfortable sitting and dining rooms, contemporary furnishings and finishes and attractive outdoor areas for alfresco dining and entertaining
- Extensive range of facilities and services including wellness centre, on-site laundry, café, library, theatre and hairdressing salon
- Nutritious, home-style meals prepared in consultation with our head dietitian and cooked on-site by our experienced team of chefs
- Comprehensive social and community activity programs designed to encourage engagement with the Erina community

351 Terrigal Drive, Erina NSW 2250

Enquiries: **E** info@aurrum.com.au | **P** 1800 AURRUM (287 786)



AURRUM KINCUMBER



RELAXED AND COMFORTABLE LIVING IN A SETTING THAT INSPIRES

- A comfortable purpose-built residence dedicated to providing outstanding care and service
- Offering low, high, and dementia specific care, including:
 - 24-hour, seven days a week nursing care
 - Family participation in care planning
 - Individually tailored clinical care and lifestyle programs
 - Access to a wide variety of allied health support services
 - Specialist cognitive and dementia care
 - 24-hour emergency call service
- Highly experienced care staff and physio aides, and access to a comprehensive allied health program
- Large light filled deluxe single rooms with private en-suites, generous outdoor courtyard gardens and walkways, spacious dining and lounge areas, and attractive outdoor areas for alfresco dining and entertaining
- Extensive range of facilities and services including wellness centre, on-site laundry and hairdressing salon
- Nutritious, home-style meals prepared in consultation with our head dietitian
- Comprehensive social and community activity programs designed to encourage engagement with the Kincumber community

1A Scaysbrook Drive, Kincumber NSW 2251

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AURRUM



AURRUM WYOMING



CHARMING AND COMFORTABLE FAMILY-STYLE RESIDENCE

- A residence well regarded for its quality care and warm, relaxed and happy atmosphere
- Offering low, high, and dementia specific care, including:
 - 24-hour, seven days a week nursing care
 - Family participation in care planning
 - Individually tailored clinical care and lifestyle programs
 - Access to a wide variety of allied health support services
 - 24-hour emergency call service
- Highly experienced care staff, with in-house physio aides, massage therapists and access to a comprehensive allied health program
- Large single and companion rooms with private en-suites, quiet living spaces, and generous outdoor courtyard areas
- Extensive range of facilities and services including wellness centre, on-site laundry, library and hairdressing salon
- Nutritious, home-style meals freshly prepared in consultation with our head dietitian and cooked on-site by our experienced team of chefs
- Comprehensive social and community activity programs designed to encourage engagement with the Wyoming community

80 Chamberlain Road, Wyoming NSW 2250
Enquiries: **E** info@aurrum.com.au | **P** 1800 AURRUM (287 786)

AURRUM NORAH HEAD



THE IDEAL CHOICE FOR COMFORT, CARE AND ELEGANCE

- A beautiful, purpose-built residence, well regarded for its comprehensive amenities, quality care and warm hospitality
- Offering low, high, and dementia specific care, including:
 - 24-hour, seven days a week nursing care
 - Family participation in care planning
 - Individually tailored clinical care and lifestyle programs
 - Access to a wide variety of allied health support services
 - 24-hour emergency call service
- Highly experienced care staff and physio aides, and access to a comprehensive allied health program
- Beautifully appointed private single rooms with large individual en-suites, light-filled living spaces and generous outdoor courtyard areas for alfresco dining and entertaining
- Nutritious, home-style meals freshly prepared in consultation with our head dietitian and cooked on-site by our experienced team of chefs
- Extensive range of facilities and services including wellness centre, on-site laundry, library and hairdressing salon
- Comprehensive social and community engagement activities program designed to encourage engagement with the Norah Head community

60 Soldiers Point Drive, Norah Head NSW 2263
Enquiries: **E** info@aurrum.com.au | **P** 1800 AURRUM (287 786)

AURRUM TERRIGAL DRIVE



EXCEPTIONAL CARE IN AN EXTRAORDINARY ENVIRONMENT

- Luxuriously appointed private resident suites
- SMART wiring enabled resident rooms
- Dietitian approved premium menu with Karen Martini recipes
- Luxurious café, dining rooms and lounge overlooking picturesque gardens
- Wellness centre with gym, exercise room and day spa
- Hydrotherapy pool
- Cinema and entertainment room
- Comprehensive lifestyle & activities programs
- Full suite of allied health services



351 Terrigal Drive, Erina NSW 2250
Enquiries: **E** info@aurrum.com.au | **P** 1800 AURRUM (287 786)

AURRUM PLENTY

(OPENING NOV 2017)



UNPARALLELED QUALITY IN AGED CARE LIVING

- Luxuriously appointed private resident suites
- SMART wiring enabled resident rooms
- Dietitian approved menu with Karen Martini recipes
- Aurrum Café and private family dining room
- Wellness centre with gym, exercise room and day spa
- Chapel
- Cinema and entertainment room
- Comprehensive lifestyle & activities programs
- Full suite of allied health services
- Memory support facility



321 Diamond Creek Road, Plenty VIC 3090

Enquiries: **E** info@aurrum.com.au | **P** 1800 AURRUM (287 786)

AURRUM BOARD OF DIRECTORS



DAVID DI PILLA
CHAIRMAN

- Aurrum Chairman
- Managing Director and Senior Adviser at UBS Australia from 2004 to 2015



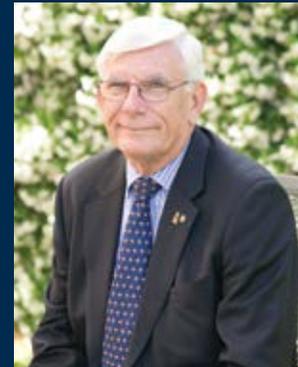
GREG HAYES
DIRECTOR

- Non-executive director at Echo Entertainment Limited and Incitec Pivot Limited
- Brambles CFO from 2009 to 2013



MARY SHAW
DIRECTOR

- Director of the Tenix Foundation
- Australian Indigenous Education Foundation Ambassador
- Former Director of the Heart Research Foundation



ALEX SHAW
DIRECTOR

- Previous CEO of the Royal Freemasons' Benevolent Institution (RFB), an Australian not for profit residential aged care operator

AURRUM FOUNDATION

THE AURRUM FOUNDATION HAS BEEN ESTABLISHED TO GIVE BACK TO OUR COMMUNITIES.

THE FOUNDATION IS COMMITTED TO:

- Promoting the advancement of social well being by contributing to the arts, local community events, community groups, charities, health and research.
- Developing programs for our residents to continue their involvement in the community.
- Inviting community groups to participate in activities and life within our Aurrum residences.

For any enquiries regarding donations, please email foundation@aurrum.com.au

2016-2017 AURRUM FOUNDATION DONATIONS:

- Brisbane Water Legacy. The funding will be used to install home-based personal alarm monitoring systems for 130 Legacy widows and dependents on the NSW Central Coast.
- Victor Chang Cardiac Research Institute
- Gosford Westpac Rescue Helicopter
- Healesville Interchurch Community Care Incorporated
- Jika Jika Anglican Church Community Welfare Program
- NSW Central Coast Children's Fund
- NSW Central Coast Kids in Need



MARY SHAW

DIRECTOR OF AURRUM FOUNDATION

"WE LOOK FORWARD TO WORKING WITH THE LOCAL COMMUNITIES AROUND OUR FACILITIES AND SUPPORTING THEM AS THEY HAVE OUR RESIDENTS. OUR AIM IS TO ENGAGE IN PROGRAMS TO ALLOW OUR RESIDENTS TO CONTINUE THEIR INVOLVEMENT IN THE COMMUNITY"



AURUM

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